

REP020 Quarterly statistics on availability and performance of dedicated interfaces

A

1 Do you wish to make a nil return?

No

2 Daily statistics

This section must be completed for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.

Interface Name/Id		Availability statistics		Performance statistics			
Interface type		Payment services user interface		Dedicated interface			
Has exemption been granted for dedicated interface?		Response (milliseconds)		AISP response (milliseconds)	PISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
Day	Uptime (%)	Downtime (%)	Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
	D	E	F	G	H	I	J
1	100	0		929	445	0	0.08
2	100	0		952	415	0	0.07
3	100	0		1014	451	0	0.06
4	100	0		1045	449	0	0.11
5	100	0		1036	455	0	0.09
6	100	0		1049	483	0	0.03
7	100	0		1125	523	0	0.16
8	99.31	0.69		1176	441	0	1.29
9	98.82	1.18		1091	473	0	0.22
10	100	0		1068	469	0	0.16
11	100	0		1038	426	0	0.02
12	100	0		1135	461	0	0.04
13	100	0		1035	452	0	0.1
14	100	0		1065	551	0	0.1
15	100	0		1043	435	0	0.1
16	100	0		1110	550	0	0.09
17	100	0		1072	547	0	0.14
18	98.06	1.94		1054	501	0	0.06
19	84.03	15.97		1070	463	0	0.06
20	94.31	5.69		1057	495	0	0.25
21	100	0		1059	451	0	0.07
22	100	0		1042	436	0	0.08
23	100	0		1066	503	0	0.08
24	100	0		1199	511	0	0.02
25	100	0		1075	480	0	0.03
26	100	0		961	435	0	0.05
27	100	0		939	395	0	0.04
28	100	0		926	402	0	0.02
29	100	0		908	375	0	0.01
30	100	0		960	438	0	0.02
31	100	0		964	386	0	0.01
32	100	0		970	504	0	0.03
33	100	0		958	456	0	0.01
34	100	0		969	417	0	0.13
35	100	0		996	415	0	0.16
36	98.54	1.46		1071	410	0	1.41
37	100	0		986	495	0	0.09
38	100	0		1001	410	0	0.05
39	100	0		1002	377	0	0.16
40	100	0		984	553	0	0.07
41	94.17	5.83		1026	464	0	0.19
42	100	0		1049	504	0	0.11
43	100	0		994	345	0	0.11
44	100	0		1001	429	0	0.04
45	98.06	1.94		1018	433	0	0.06
46	87.36	12.64		1012	517	0	0.16
47	100	0		1017	371	0	0.05
48	100	0		1037	548	0	0.13
49	100	0		1009	455	0	0.07
50	85	15		1645	424	0	6.18
51	100	0		1011	420	0	0.05
52	100	0		1117	373	0	0.19
53	92.71	7.29		1023	406	0	0.04
54	100	0		1010	500	0	0.16
55	100	0		831	376	0	0.04
56	100	0		834	361	0	0.06
57	100	0		3445	1799	0	4.73
58	100	0		1033	425	0	0.47
59	100	0		928	480	0	0.16
60	100	0		865	432	0	0.05
61	100	0		879	389	0	0.08
62	100	0		871	474	0	0.07
63	93.19	6.81		1042	467	0	1.19
64	81.11	18.89		934	418	0	1.34
65	100	0		877	418	0	0.05
66	100	0		1047	516	0	0.16
67	100	0		886	428	0	0.07
68	100	0		930	450	0	0.1
69	100	0		928	493	0	0.08
70	100	0		890	400	0	0.09
71	100	0		825	377	0	0.03
72	100	0		870	446	0	0.03
73	98.26	1.74		871	515	0	1.18

74	100	0		937	580	0	0.12
75	100	0		934	528	0	0.03
76	100	0		898	528	0	0.03
77	100	0		908	460	0	0.09
78	100	0		948	486	0	0.29
79	100	0		919	503	0	0.11
80	100	0		980	520	0	0.08
81	100	0		914	500	0	0.08
82	100	0		812	367	0	0.06
83	91.11	8.89		852	438	0	9.3
84	100	0		813	393	0	0.11
85	100	0		807	382	0	0.12
86	99.58	0.42		830	405	0	0.14
87	80	20		2364	370	0	9.36
88	100	0		825	413	0	0.5
89	100	0		857	460	0	0.15
90	100	0		887	476	0	0.11
91							
92							

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A							
Interface Name/Id		Tesco Bank Online Banking					
Day	Availability statistics		Payment services user interface	Performance statistics			
	Uptime (%)	Downtime (%)		Dedicated interface			
			Response (milliseconds)	PISP response (milliseconds)	AISP response (milliseconds)	CBP/II response (milliseconds)	Error response rate (%)
	D	E	F	G	H	I	J
1	100	0	775				
2	100	0	807				
3	100	0	872				
4	100	0	860				
5	100	0	849				
6	100	0	833				
7	100	0	896				
8	99.31	0.69	891				
9	98.82	1.18	1000				
10	100	0	847				
11	98.4	1.6	823				
12	99.51	0.49	815				
13	100	0	827				
14	100	0	831				
15	100	0	795				
16	100	0	844				
17	100	0	839				
18	98.06	1.94	819				
19	84.03	15.97	825				
20	94.3	5.7	842				
21	100	0	838				
22	100	0	821				
23	100	0	856				
24	100	0	1007				
25	100	0	862				
26	100	0	840				
27	100	0	836				
28	100	0	806				
29	100	0	790				
30	100	0	844				
31	100	0	859				
32	100	0	843				
33	100	0	824				
34	100	0	832				
35	100	0	827				
36	98.54	1.46	806				
37	100	0	860				
38	100	0	846				
39	100	0	829				
40	100	0	833				
41	94.17	5.83	896				
42	100	0	908				
43	100	0	850				
44	100	0	876				
45	98.06	1.94	869				
46	87.36	12.64	827				
47	100	0	809				
48	100	0	818				
49	100	0	809				
50	85	15	855				
51	100	0	873				
52	100	0	878				
53	92.71	7.29	860				
54	100	0	862				
55	100	0	689				
56	100	0	680				
57	100	0	1109				
58	100	0	725				
59	100	0	819				
60	100	0	747				
61	100	0	709				
62	100	0	710				
63	93.19	6.81	781				
64	81.11	18.89	669				
65	100	0	706				
66	100	0	730				
67	100	0	699				
68	100	0	706				
69	100	0	718				
70	100	0	703				
71	100	0	639				
72	100	0	679				
73	98.26	1.74	652				
74	100	0	714				
75	100	0	685				

76	100	0	679				
77	100	0	692				
78	100	0	679				
79	100	0	701				
80	100	0	700				
81	100	0	679				
82	100	0	665				
83	90.28	9.72	689				
84	100	0	671				
85	100	0	648				
86	99.58	0.42	712				
87	50	50	816				
88	100	0	679				
89	100	0	696				
90	100	0	734				
91							
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Interface Name/Id		Availability statistics		Payment services user interface	Performance statistics			
Day	Interface type	Uptime (%)	Downtime (%)	Response (milliseconds)	Dedicated interface			
					PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
A		B		C				
Tesco Bank Mobile Banking		PSU Interface		Yes				
Has exemption been granted for dedicated interface?		Response (milliseconds)		Response (milliseconds)				
D		E		F				
G		H		I				
J		K		L				
1		100	0	1894				
2		100	0	2015				
3		100	0	2144				
4		100	0	2110				
5		100	0	2104				
6		100	0	2077				
7		100	0	2075				
8		100	0	2140				
9		98.82	1.18	1959				
10		100	0	1885				
11		98.47	1.53	1715				
12		99.44	0.56	1686				
13		100	0	1691				
14		100	0	1758				
15		100	0	1753				
16		100	0	1809				
17		100	0	1819				
18		98.13	1.87	1781				
19		84.03	15.97	1741				
20		93.82	6.18	1782				
21		100	0	1790				
22		100	0	1806				
23		100	0	1851				
24		100	0	1888				
25		100	0	1950				
26		97.64	2.36	2410				
27		100	0	1738				
28		100	0	1760				
29		100	0	1752				
30		100	0	1804				
31		100	0	1858				
32		100	0	1871				
33		100	0	1885				
34		100	0	1970				
35		100	0	1989				
36		100	0	2025				
37		100	0	2091				
38		100	0	2130				
39		100	0	2040				
40		100	0	2010				
41		94.17	5.83	1974				
42		100	0	1960				
43		100	0	1823				
44		100	0	1675				
45		98.13	1.87	1722				
46		87.3	12.7	1717				
47		100	0	1734				
48		100	0	1719				
49		100	0	1742				
50		86.39	13.61	1723				
51		100	0	1861				
52		100	0	2147				
53		92.71	7.29	2111				
54		100	0	2063				
55		100	0	1686				
56		100	0	1681				
57		100	0	1713				
58		100	0	1784				
59		100	0	2175				
60		100	0	1817				
61		100	0	1768				
62		100	0	1796				
63		100	0	1869				
64		100	0	1747				
65		100	0	1864				
66		100	0	2031				
67		100	0	2134				
68		100	0	1848				
69		100	0	1838				
70		100	0	1798				
71		100	0	1640				
72		100	0	1580				
73		100	0	1466				

74	100	0	1600				
75	100	0	1615				
76	100	0	1596				
77	100	0	1611				
78	100	0	1559				
79	100	0	1667				
80	100	0	1695				
81	100	0	1674				
82	100	0	1671				
83	90.56	9.44	1637				
84	100	0	1664				
85	100	0	1645				
86	99.58	0.42	1754				
87	82.08	17.92	1740				
88	100	0	1673				
89	100	0	1683				
90	100	0	1716				
91							
92							