

REP020 Quarterly statistics on availability and performance of dedicated interfaces

A

1 Do you wish to make a nil return?

No
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2 Daily statistics

This section must be completed for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.

Interface Name/Id		Availability statistics		Performance statistics			
Interface type		Payment services user interface		Dedicated interface			
Has exemption been granted for dedicated interface?		Response (milliseconds)		AISP response (milliseconds)	PISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
Day	Uptime (%)	Downtime (%)	Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
	D	E	F	G	H	I	J
1	100	0		1127	367	0	0.07
2	99.76	0.24		1626	352	0	1.37
3	100	0		1107	657	0	0.01
4	100	0		1054	377	0	0.02
5	100	0		1090	339	0	0.02
6	100	0		1725	560	0	0.02
7	98.26	1.74		1123	488	0	1.26
8	100	0		1115	470	0	0.04
9	100	0		1124	466	0	0.05
10	100	0		1124	503	0	0.03
11	99.41	0.59		1310	493	0	2.38
12	100	0		1128	429	0	0.03
13	100	0		1142	513	0	0.03
14	100	0		1129	538	0	0.03
15	99.99	0.01		1134	539	0	0.07
16	99.89	0.11		1147	565	0	0.12
17	100	0		1136	550	0	0.04
18	100	0		1105	470	0	0.02
19	100	0		1144	541	0	0.02
20	100	0		1158	481	0	0.02
21	99.83	0.17		1111	387	0	0.77
22	99.97	0.03		1127	477	0	0.02
23	99.98	0.02		1170	618	0	0.26
24	100	0		1134	603	0	0.03
25	100	0		1771	468	0	0.03
26	100	0		1129	604	0	0.05
27	100	0		1143	482	0	0.03
28	100	0		1426	1830	0	0.11
29	99.93	0.07		1128	419	0	0.25
30	99.93	0.07		1247	528	0	0.59
31	100	0		1136	584	0	0.04
32	100	0		1092	415	0	0.06
33	100	0		1142	455	0	0.09
34	100	0		1140	401	0	0.06
35	96.93	3.07		1332	3381	0	3.14
36	35.9	64.1		1149	680	0	0.08
37	99.99	0.01		1145	457	0	0.05
38	100	0		1472	606	0	0.04
39	99.98	0.02		1088	382	0	0.07
40	100	0		1157	432	0	0.04
41	100	0		1198	465	0	0.06
42	100	0		1150	421	0	0.11
43	100	0		1250	449	0	0.22
44	100	0		1157	366	0	0.06
45	99.91	0.09		1170	484	0	0.1
46	99.61	0.39		1521	725	0	1.86
47	99.98	0.02		1509	465	0	0.07
48	100	0		1185	447	0	0.03
49	100	0		1160	384	0	0.05
50	100	0		1169	415	0	0.04
51	99.98	0.02		1167	514	0	0.07
52	100	0		1153	639	0	0.05
53	100	0		1125	417	0	0.08
54	99.78	0.22		1339	487	0	1.89
55	100	0		1203	394	0	0.09
56	100	0		1181	445	0	0.05
57	100	0		1793	519	0	0.05
58	99.96	0.04		1650	1701	0	0.13
59	100	0		1189	454	0	0.05
60	100	0		1175	446	0	0.06
61	100	0		1221	486	0	0.06
62	93.34	6.66		1214	586	0	6.43
63	99.99	0.01		1195	464	0	0.13
64	99.98	0.02		1667	444	0	0.1
65	99.99	0.01		1409	3277	0	0.09
66	92.25	7.75		1039	609	0	13.87
67	99.72	0.28		1188	500	0	2.63
68	99.99	0.01		1190	599	0	0.05
69	100	0		2524	526	0	0.08
70	100	0		1182	409	0	0.02
71	100	0		1195	383	0	0.11
72	99.99	0.01		1640	3980	0	0.11
73	99.98	0.02		1177	358	0	0.27

74	100	0		1159	484	0	0.04
75	100	0		1202	424	0	0.09
76	99.34	0.66		1215	462	0	2.42
77	100	0		1223	444	0	0.1
78	99.99	0.01		1182	440	0	0.04
79	100	0		1187	417	0	0.03
80	99.99	0.01		1204	400	0	0.1
81	100	0		1154	480	0	0.05
82	100	0		1198	448	0	0.06
83	99.99	0.01		1230	407	0	0.08
84	100	0		1194	415	0	0.1
85	100	0		1185	414	0	0.06
86	100	0		1175	422	0	0.05
87	100	0		1156	411	0	0.03
88	100	0		1144	422	0	0.04
89	100	0		1172	429	0	0.03
90	100	0		1204	464	0	0.02
91	100	0		1183	480	0	0.05
92	100	0		1193	429	0	0.06

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2 Daily statistics

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A							
Interface Name/Id							
Tesco Bank Online Banking							
Day	Availability statistics		Payment services user interface	Performance statistics			
	Uptime (%)	Downtime (%)		Dedicated interface			
B							
Interface type							
PSU Interface							
C							
Has exemption been granted for dedicated interface?							
Yes							
	PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)			
D	E	F	G	H	I	J	
1	100	0	891				
2	100	0	849				
3	100	0	824				
4	97.99	2.01	776				
5	90.83	9.17	829				
6	100	0	807				
7	93.33	6.67	795				
8	100	0	823				
9	100	0	816				
10	100	0	787				
11	100	0	785				
12	100	0	833				
13	100	0	814				
14	100	0	830				
15	100	0	859				
16	96.39	3.61	862				
17	100	0	805				
18	100	0	809				
19	100	0	857				
20	100	0	841				
21	100	0	805				
22	100	0	851				
23	100	0	857				
24	100	0	804				
25	100	0	864				
26	100	0	863				
27	100	0	864				
28	99.03	0.97	846				
29	95.76	4.24	866				
30	100	0	1238				
31	100	0	859				
32	100	0	845				
33	100	0	947				
34	100	0	874				
35	87.5	12.5	865				
36	100	0	862				
37	100	0	862				
38	100	0	821				
39	100	0	807				
40	100	0	851				
41	100	0	850				
42	100	0	864				
43	100	0	1030				
44	100	0	870				
45	100	0	823				
46	99.58	0.42	1000				
47	100	0	861				
48	100	0	873				
49	100	0	856				
50	100	0	846				
51	100	0	891				
52	100	0	828				
53	100	0	831				
54	100	0	1171				
55	100	0	864				
56	100	0	871				
57	100	0	860				
58	100	0	905				
59	100	0	830				
60	100	0	858				
61	100	0	910				
62	86.11	13.89	958				
63	100	0	896				
64	100	0	916				
65	97.22	2.78	911				
66	63.26	36.74	875				
67	58.96	41.04	828				
68	100	0	916				
69	100	0	919				
70	100	0	858				
71	100	0	938				
72	100	0	915				
73	100	0	852				
74	100	0	838				
75	100	0	890				

76	100	0	874				
77	100	0	869				
78	100	0	878				
79	100	0	882				
80	100	0	860				
81	100	0	848				
82	100	0	908				
83	100	0	902				
84	100	0	909				
85	100	0	933				
86	100	0	955				
87	100	0	839				
88	100	0	828				
89	100	0	839				
90	100	0	876				
91	100	0	847				
92	100	0	908				

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Interface Name/Id		Availability statistics		Payment services user interface	Performance statistics			
Day	Interface type	Uptime (%)	Downtime (%)	Response (milliseconds)	Dedicated interface			
	Has exemption been granted for dedicated interface?				PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
	B	D	E	F	G	H	I	J
	Tesco Bank Mobile Banking							
	PSU Interface							
	Yes							
1		100	0	1491				
2		100	0	1347				
3		100	0	1347				
4		100	0	1265				
5		91.46	8.54	1326				
6		98.06	1.94	1366				
7		93.4	6.6	1326				
8		100	0	1381				
9		100	0	1426				
10		100	0	1384				
11		100	0	1311				
12		99.65	0.35	1469				
13		98.13	1.87	1331				
14		79.17	20.83	1323				
15		100	0	1362				
16		96.88	3.12	1354				
17		100	0	1296				
18		100	0	1243				
19		100	0	1324				
20		100	0	1390				
21		98.13	1.87	1343				
22		97.71	2.29	1369				
23		100	0	1419				
24		100	0	1348				
25		93.89	6.11	1303				
26		96.04	3.96	1478				
27		86.94	13.06	1553				
28		98.47	1.53	1516				
29		95.9	4.1	1516				
30		100	0	2163				
31		100	0	1593				
32		100	0	1431				
33		100	0	1552				
34		100	0	1515				
35		88.19	11.81	1479				
36		100	0	1513				
37		100	0	1475				
38		100	0	1442				
39		100	0	1329				
40		100	0	1412				
41		100	0	1434				
42		100	0	1393				
43		100	0	1537				
44		100	0	1471				
45		100	0	1396				
46		100	0	1351				
47		100	0	1338				
48		100	0	1443				
49		100	0	1395				
50		100	0	1608				
51		100	0	1412				
52		100	0	1360				
53		100	0	1318				
54		100	0	1871				
55		100	0	1443				
56		100	0	1441				
57		100	0	1422				
58		100	0	1465				
59		100	0	1404				
60		100	0	1376				
61		100	0	1484				
62		86.46	13.54	1727				
63		100	0	1487				
64		100	0	1514				
65		97.22	2.78	1500				
66		63.06	36.94	1503				
67		59.17	40.83	1440				
68		100	0	1532				
69		100	0	1598				
70		100	0	1537				
71		100	0	1568				
72		100	0	1557				
73		100	0	1510				

74	100	0	1364				
75	100	0	1325				
76	100	0	1396				
77	100	0	1377				
78	100	0	1374				
79	100	0	1396				
80	100	0	1338				
81	100	0	1291				
82	100	0	1408				
83	100	0	1462				
84	100	0	1456				
85	100	0	1398				
86	100	0	1273				
87	100	0	1328				
88	100	0	1343				
89	100	0	1381				
90	100	0	1470				
91	100	0	1398				
92	100	0	1429				