

REP020 Quarterly statistics on availability and performance of dedicated interfaces

A

1 Do you wish to make a nil return?

No

2 Daily statistics

This section must be completed for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.

Interface Name/Id		Availability statistics		Payment services user interface	Performance statistics			
Interface type		Dedicated interface			Dedicated interface			
Has exemption been granted for dedicated interface?		Yes		Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
Day	Uptime (%)	Downtime (%)	F					
1	100	0		868	463	0	0.09	
2	100	0		954	794	0	0.05	
3	100	0		1043	551	0	0.05	
4	100	0		1056	465	0	0.14	
5	100	0		1121	448	0	0.07	
6	100	0		962	550	0	0.01	
7	100	0		1006	531	0	0.5	
8	100	0		1055	612	0	0.1	
9	100	0		1022	567	0	0.11	
10	100	0		875	572	0	0.11	
11	100	0		773	527	0	0.94	
12	100	0		1126	562	0	1.87	
13	99.44	0.56		1001	535	0	1.32	
14	100	0		809	575	0	0.12	
15	100	0		803	474	0	0.1	
16	100	0		1036	475	0	0.23	
17	100	0		1065	565	0	0.22	
18	97.57	2.43		1018	544	0	0.13	
19	100	0		807	506	0	0.03	
20	100	0		1123	519	0	0.09	
21	100	0		1095	428	0	0.01	
22	100	0		803	407	0	0.01	
23	100	0		790	417	0	0.01	
24	100	0		821	451	0	0.01	
25	100	0		862	461	0	0.01	
26	100	0		847	461	0	0.02	
27	100	0		844	399	0	0.05	
28	100	0		869	496	0	0.12	
29	100	0		805	405	0	0.01	
30	100	0		772	419	0	0.08	
31	100	0		800	416	0	0.01	
32	100	0		849	418	0	0.02	
33	100	0		841	444	0	0.02	
34	100	0		884	480	0	0.06	
35	100	0		1026	628	0	0.19	
36	100	0		963	500	0	0.18	
37	100	0		1129	550	0	1.52	
38	100	0		974	597	0	0.22	
39	100	0		984	588	0	0.19	
40	100	0		946	513	0	0.06	
41	100	0		993	504	0	0.12	
42	100	0		959	527	0	0.08	
43	100	0		962	505	0	0.09	
44	100	0		939	461	0	0.12	
45	100	0		1016	523	0	0.14	
46	100	0		1006	473	0	0.09	
47	100	0		1001	565	0	0.11	
48	100	0		1033	499	0	0.11	
49	100	0		1252	593	0	0.1	
50	100	0		1004	510	0	0.08	
51	94.8	5.2		1084	518	0	1.32	
52	100	0		1015	587	0	0.06	
53	100	0		1048	591	0	0.03	
54	85.76	14.24		1051	516	0	0.5	
55	87.15	12.85		1069	515	0	0.08	
56	100	0		1091	608	0	0.03	
57	100	0		1037	571	0	0.05	
58	53.82	46.18		995	372	0	1.87	
59	100	0		956	473	0	0.11	
60	100	0		934	444	0	0.04	
61	100	0		1139	818	0	0.04	
62	100	0		1099	791	0	0.04	
63	100	0		936	492	0	0.09	
64	100	0		912	503	0	0.05	
65	44.17	55.83		1031	162	0	2.68	

66	100	0		1032	532	0	0.07
67	100	0		1118	564	0	0.23
68	100	0		1000	570	0	0.14
69	100	0		1018	651	0	0.09
70	100	0		1046	554	0	0.11
71	100	0		969	502	0	0.04
72	100	0		952	458	0	0.07
73	100	0		1029	611	0	0.06
74	100	0		1045	548	0	0.53
75	100	0		1085	483	0	0.05
76	100	0		1038	523	0	0.03
77	100	0		1014	551	0	0.02
78	100	0		1019	495	0	0.06
79	100	0		1029	459	0	0.13
80	100	0		1053	626	0	0.11
81	92.22	7.78		1075	560	0	0.14
82	100	0		1034	531	0	0.94
83	100	0		1125	543	0	0.23
84	100	0		1113	513	0	0.07
85	100	0		1057	471	0	0.1
86	74.17	25.83		1070	571	0	0.13
87	100	0		1117	547	0	0.09
88	100	0		1135	562	0	0.05
89	100	0		1120	559	0	0.08
90	100	0		1181	883	0	0.16
91	100	0		1079	541	0	0.05
92							

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A							
Interface Name/Id							
Tesco Bank Online Banking							
Availability statistics				Performance statistics			
Day	B		Payment services user interface	Dedicated interface			
	Interface type	Interface type		PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
C		Response (milliseconds)	G	H	I	J	
Has exemption been granted for dedicated interface?	Has exemption been granted for dedicated interface?						
Uptime (%)	Downtime (%)	Response (milliseconds)	PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)	
D	E	F	G	H	I	J	
1	100	0	698				
2	100	0	743				
3	100	0	708				
4	100	0	674				
5	100	0	654				
6	100	0	985				
7	100	0	728				
8	100	0	784				
9	100	0	819				
10	100	0	774				
11	100	0	795				
12	100	0	769				
13	99.44	0.56	829				
14	100	0	738				
15	100	0	694				
16	100	0	731				
17	100	0	924				
18	97.57	2.43	761				
19	100	0	736				
20	100	0	746				
21	100	0	622				
22	100	0	641				
23	100	0	677				
24	100	0	940				
25	100	0	728				
26	100	0	694				
27	100	0	698				
28	100	0	742				
29	100	0	677				
30	100	0	641				
31	100	0	675				
32	100	0	736				
33	99.3	0.7	698				
34	100	0	722				
35	100	0	829				
36	100	0	731				
37	100	0	1135				
38	100	0	802				
39	100	0	803				
40	100	0	741				
41	100	0	725				
42	100	0	722				
43	100	0	696				
44	100	0	713				
45	100	0	743				
46	100	0	763				
47	100	0	788				
48	100	0	759				
49	100	0	810				
50	100	0	762				
51	94.79	5.21	722				
52	100	0	721				
53	100	0	769				
54	86.88	13.12	764				
55	87.15	12.85	790				
56	100	0	822				
57	100	0	738				
58	53.82	46.18	732				
59	100	0	733				
60	100	0	750				
61	100	0	924				
62	100	0	985				
63	100	0	729				
64	100	0	674				
65	17.29	82.71	560				

66	100	0	811				
67	100	0	819				
68	100	0	850				
69	100	0	743				
70	100	0	765				
71	100	0	690				
72	100	0	668				
73	100	0	762				
74	100	0	745				
75	100	0	714				
76	100	0	715				
77	100	0	708				
78	100	0	654				
79	100	0	695				
80	100	0	758				
81	92.22	7.78	771				
82	100	0	802				
83	100	0	746				
84	100	0	774				
85	100	0	725				
86	74.17	25.83	726				
87	100	0	798				
88	100	0	795				
89	100	0	784				
90	100	0	761				
91	100	0	795				
92							

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A							
Interface Name/Id							
Tesco Bank Mobile Banking							
Availability statistics				Performance statistics			
B			Payment services user interface	Dedicated interface			
C							
Interface type			Response (millisecs)	PISP response (millisecs)	AISP response (millisecs)	CBPII response (millisecs)	Error response rate (%)
Has exemption been granted for dedicated interface?							
Day	Uptime (%)	Downtime (%)					
	D	E	F	G	H	I	J
1	100	0	2092				
2	100	0	1601				
3	100	0	1541				
4	100	0	1798				
5	100	0	1696				
6	100	0	1802				
7	100	0	1821				
8	100	0	1868				
9	100	0	1850				
10	100	0	1583				
11	100	0	1723				
12	100	0	1806				
13	99.44	0.56	1744				
14	100	0	1577				
15	100	0	1867				
16	100	0	1558				
17	100	0	1856				
18	100	0	1695				
19	100	0	2061				
20	100	0	1837				
21	100	0	1539				
22	100	0	1575				
23	100	0	1551				
24	100	0	1707				
25	100	0	1765				
26	100	0	1722				
27	100	0	1757				
28	100	0	1823				
29	100	0	1722				
30	100	0	1669				
31	100	0	1760				
32	100	0	1935				
33	100	0	1854				
34	100	0	1850				
35	100	0	1846				
36	100	0	1759				
37	100	0	1977				
38	100	0	1943				
39	100	0	2060				
40	100	0	1895				
41	100	0	1915				
42	100	0	1864				
43	100	0	1832				
44	100	0	1693				
45	100	0	1631				
46	100	0	1689				
47	100	0	1812				
48	100	0	1757				
49	100	0	1710				
50	100	0	1602				
51	100	0	1581				
52	100	0	1694				
53	100	0	1855				
54	86.94	13.06	1747				
55	87.15	12.85	1902				
56	100	0	1725				
57	100	0	1616				
58	100	0	1584				
59	100	0	1669				
60	100	0	1816				
61	100	0	1960				
62	100	0	2010				
63	100	0	1790				
64	100	0	1753				
65	100	0	1823				

66	100	0	2091				
67	100	0	1894				
68	100	0	1753				
69	100	0	1787				
70	100	0	1801				
71	100	0	1766				
72	100	0	1723				
73	100	0	1737				
74	100	0	1776				
75	100	0	1648				
76	100	0	1660				
77	100	0	1600				
78	100	0	1605				
79	100	0	1630				
80	100	0	1755				
81	92.36	7.64	1843				
82	100	0	1756				
83	92.7	7.3	1777				
84	100	0	1741				
85	100	0	1865				
86	100	0	1821				
87	100	0	2015				
88	100	0	1880				
89	100	0	1799				
90	100	0	1805				
91	100	0	1890				
92							