

REP020 Quarterly statistics on availability and performance of dedicated interfaces

A

1 Do you wish to make a nil return?

No

2 Daily statistics

This section must be completed for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.

Interface Name/Id		Availability statistics		Performance statistics			
Interface type		Payment services user interface		Dedicated interface			
Has exemption been granted for dedicated interface?		Response (milliseconds)		PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
Day	Uptime (%)	Downtime (%)	Response (milliseconds)	PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
	D	E	F	G	H	I	J
1	100	0		330	1148	0	0.1
2	99.94	0.06		337	1093	0	0.41
3	99.98	0.02		315	1218	0	0.04
4	99.99	0.01		389	1205	0	0.11
5	99.95	0.05		800	2569	0	0.36
6	99.98	0.02		436	1049	0	0.09
7	100	0		437	1191	0	0.14
8	100	0		392	1118	0	0
9	100	0		393	1147	0	0.1
10	100	0		365	1126	0	0
11	100	0		339	1100	0	0
12	99.98	0.02		348	1087	0	0
13	100	0		324	1085	0	0
14	100	0		366	2007	0	0.1
15	100	0		336	1092	0	0.08
16	99.98	0.02		334	1130	0	0.06
17	99.95	0.05		379	1325	0	0.15
18	100	0		340	1017	0	0.1
19	100	0		347	1011	0	0.05
20	100	0		721	1036	0	0.04
21	100	0		351	1107	0	0.07
22	99.99	0.01		323	1030	0	0.02
23	100	0		1704	1000	0	0.02
24	100	0		501	1354	0	0
25	100	0		364	883	0	0
26	100	0		369	886	0	0.04
27	100	0		1027	903	0	0.06
28	100	0		386	985	0	0.02
29	100	0		348	1060	0	0.04
30	100	0		348	1031	0	0
31	99.95	0.05		366	1406	0	0.48
32	100	0		358	1032	0	0.01
33	99.99	0.01		377	1005	0	0.02
34	100	0		339	1046	0	0.02
35	99.98	0.02		340	1062	0	0.04
36	99.81	0.19		344	1316	0	0.13
37	99.99	0.01		354	1041	0	0.08
38	100	0		408	1215	0	0.04
39	100	0		346	1050	0	0.05
40	100	0		332	1047	0	0.03
41	99.98	0.02		396	1520	0	0.14
42	100	0		360	1166	0	0.06
43	99.99	0.01		368	1037	0	0.02
44	100	0		372	1328	0	0.03
45	99.97	0.03		418	1089	0	0.04
46	100	0		346	1080	0	0.06
47	99.8	0.2		356	1737	0	3.08
48	100	0		373	1065	0	0.03
49	99.92	0.08		992	1096	0	0.09
50	99.91	0.09		366	1062	0	0.14
51	100	0		391	1074	0	0.07
52	100	0		367	1077	0	0.1
53	100	0		417	1067	0	0.06
54	100	0		362	1039	0	0.04
55	100	0		399	1026	0	0.03
56	100	0		509	1044	0	0.03
57	100	0		405	1325	0	0.06
58	100	0		454	1031	0	0.03
59	100	0		418	1048	0	0.04
60	100	0		902	1059	0	0.09
61	99.98	0.02		463	1014	0	0.04
62	100	0		535	1052	0	0.17
63	99.99	0.01		347	1051	0	0.07
64	100	0		649	1054	0	0.08
65	99.64	0.36		423	3018	0	3.35
66	99.95	0.05		347	1070	0	0.15
67	100	0		525	1034	0	0.03
68	99.86	0.14		353	1881	0	0.26
69	100	0		441	1039	0	0.06
70	100	0		347	1073	0	0.04
71	100	0		354	1055	0	0.06
72	100	0		420	1040	0	0.06
73	100	0		697	1112	0	0.08

74	100	0		2316	1802	0	0.04
75	100	0		369	1015	0	0.04
76	100	0		380	1032	0	0.04
77	99.98	0.02		357	1047	0	0.08
78	99.95	0.05		363	1243	0	0.17
79	100	0		506	1073	0	0.06
80	100	0		337	1033	0	0.06
81	100	0		670	1032	0	0.08
82	100	0		468	1018	0	0.05
83	100	0		364	1035	0	0.03
84	100	0		798	1077	0	0.06
85	99.97	0.03		388	1059	0	0.26
86	100	0		378	1051	0	0.06
87	99.96	0.04		359	1055	0	0.21
88	100	0		683	1049	0	0.07
89	100	0		338	1524	0	0.05
90	100	0		382	1044	0	0.07
91	100	0		471	1098	0	0.13
92							

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A							
Interface Name/Id							
Tesco Bank Online Banking							
Day	Availability statistics		Payment services user interface	Performance statistics			
	Uptime (%)	Downtime (%)		PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
	D	E	F	G	H	I	J
1	100	0	985				
2	100	0	933				
3	100	0	941				
4	100	0	917				
5	100	0	958				
6	100	0	972				
7	100	0	1015				
8	100	0	937				
9	100	0	931				
10	100	0	953				
11	100	0	889				
12	100	0	894				
13	100	0	900				
14	100	0	923				
15	100	0	929				
16	100	0	906				
17	100	0	933				
18	100	0	882				
19	100	0	886				
20	100	0	930				
21	100	0	944				
22	100	0	928				
23	100	0	934				
24	88.54	11.46	953				
25	100	0	924				
26	100	0	914				
27	100	0	962				
28	100	0	944				
29	100	0	924				
30	100	0	982				
31	100	0	1058				
32	100	0	926				
33	100	0	910				
34	100	0	955				
35	100	0	947				
36	100	0	951				
37	100	0	949				
38	100	0	932				
39	100	0	943				
40	100	0	937				
41	100	0	948				
42	100	0	935				
43	100	0	922				
44	100	0	938				
45	100	0	966				
46	100	0	955				
47	100	0	922				
48	99.72	0.28	948				
49	80	20	940				
50	100	0	924				
51	100	0	942				
52	100	0	913				
53	100	0	855				
54	100	0	851				
55	100	0	868				
56	100	0	885				
57	100	0	887				
58	98.68	1.32	913				
59	90.21	9.79	925				
60	100	0	934				
61	100	0	879				
62	100	0	977				
63	100	0	945				
64	100	0	919				
65	100	0	905				
66	100	0	929				
67	100	0	869				
68	100	0	882				
69	100	0	900				
70	100	0	889				
71	100	0	909				
72	100	0	889				
73	100	0	896				
74	100	0	893				
75	100	0	874				

76	100	0	913				
77	100	0	902				
78	100	0	877				
79	100	0	871				
80	100	0	905				
81	100	0	1027				
82	97.99	2.01	883				
83	83.96	16.04	918				
84	100	0	916				
85	100	0	907				
86	100	0	927				
87	100	0	949				
88	100	0	884				
89	100	0	924				
90	100	0	926				
91	100	0	965				
92							

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Interface Name/Id		Availability statistics		Payment services user interface	Performance statistics			
Day	Interface type	Uptime (%)	Downtime (%)	Response (milliseconds)	Dedicated interface			
					PISP response (milliseconds)	AISP response (milliseconds)	CBPII response (milliseconds)	Error response rate (%)
	Interface type	D	E	F	G	H	I	J
	Tesco Bank Mobile Banking							
	PSU Interface							
	Has exemption been granted for dedicated interface?							
	Yes							
1		100	0	1441				
2		100	0	1314				
3		100	0	1324				
4		100	0	1297				
5		100	0	1268				
6		100	0	1338				
7		100	0	1402				
8		100	0	1358				
9		100	0	1319				
10		100	0	1347				
11		100	0	1241				
12		100	0	1138				
13		100	0	1103				
14		100	0	1178				
15		100	0	1236				
16		98.47	1.53	1166				
17		95.97	4.03	1231				
18		100	0	1140				
19		100	0	1073				
20		100	0	1173				
21		100	0	1239				
22		100	0	1198				
23		100	0	1214				
24		92.01	7.99	1289				
25		100	0	1192				
26		100	0	1133				
27		100	0	1260				
28		100	0	1355				
29		100	0	1279				
30		100	0	1347				
31		100	0	1428				
32		100	0	1220				
33		100	0	1163				
34		100	0	1255				
35		100	0	1304				
36		100	0	1310				
37		100	0	1302				
38		100	0	1235				
39		100	0	1215				
40		98.61	1.39	1254				
41		100	0	1162				
42		100	0	1189				
43		100	0	1163				
44		100	0	1169				
45		100	0	1225				
46		100	0	1158				
47		100	0	1144				
48		99.51	0.49	1167				
49		83.06	16.94	1206				
50		100	0	1185				
51		100	0	1221				
52		100	0	1280				
53		100	0	1181				
54		100	0	1114				
55		100	0	1133				
56		98.47	1.53	1249				
57		93.89	6.11	1213				
58		98.47	1.53	1281				
59		90.07	9.93	1324				
60		100	0	1314				
61		100	0	1139				
62		100	0	1311				
63		100	0	1271				
64		100	0	1265				
65		100	0	1251				
66		100	0	1277				
67		100	0	1236				
68		100	0	1152				
69		100	0	1202				
70		100	0	1263				
71		100	0	1245				
72		100	0	1248				
73		100	0	1240				

74	100	0	1195				
75	100	0	1075				
76	100	0	1096				
77	100	0	1090				
78	100	0	1057				
79	100	0	1076				
80	100	0	1109				
81	100	0	1074				
82	97.78	2.22	1005				
83	83.82	16.18	1078				
84	100	0	1132				
85	100	0	1130				
86	98.12	1.88	1158				
87	97.64	2.36	1233				
88	100	0	1149				
89	100	0	1089				
90	100	0	1177				
91	100	0	1271				
92							